Unify

Certified Implementation & Support Expert OpenScape 4000

Certification has been presented to

Tu Dao Xuan

In recognition of the successful completion of all certification requirements of Unify Academy.

01/10/2019 Valid for 2 years Cert. No: 141338

John Balcar Global Director Unify Academy



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Support Expert OpenScape 4000

Tu Dao Xuan

has passed a theoretical examination covering the following topics

- Advanced knowledge of OpenScape 4000 including
 - Administration of preconfigured systems with Expert Access (AMOs)
 - Central system settings
 - Features administration
 - Attendant Console
 - Diagnosis and Alarm Management
 - Commission of subscribers, devices and trunks
 - Maintenance and Fault Management
 - SW supply concept
 - Backup and Restore
 - Networking Basics
 - Least Cost Routing (LCR)

The Support Expert OpenScape 4000 has been awarded.

John Balcar Global Director Unify Academy

Cert. No: 141338

