Unify

Certified Implementation & Support Expert OpenScape 4000
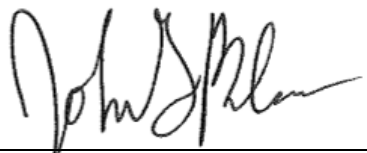
Certification has been presented to

Tu Dao Xuan

In recognition of the successful completion of all certification requirements of Unify Academy.

01/10/2019
Valid for 2 years
Cert. No: 141338

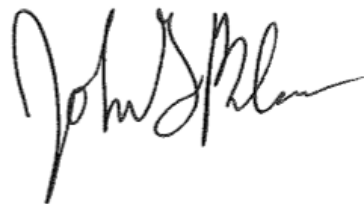John Balcar
Global Director
Unify Academy

UNIFY Harmonize your enterprise

Support Expert OpenScape 4000

Tu Dao Xuan

has passed a theoretical examination covering the following topics

- Advanced knowledge of OpenScape 4000 including
  - Administration of preconfigured systems with Expert Access (AMOs)
  - Central system settings
  - Features administration
  - Attendant Console
  - Diagnosis and Alarm Management
  - Commission of subscribers, devices and trunks
  - Maintenance and Fault Management
  - SW supply concept
  - Backup and Restore
  - Networking Basics
  - Least Cost Routing (LCR)

The Support Expert OpenScape 4000 has been awarded.

John Balcar
Global Director
Unify Academy

Cert. No: 141338

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