



Unify

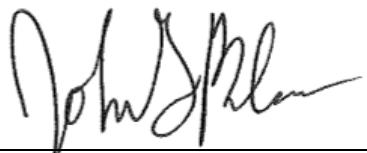
Certified Implementation & Support Expert OpenScape Business

Certification has been presented to

Hoa Nguyen Quoc

In recognition of the successful completion of all
certification requirements of Unify Academy.

01/10/2019
Valid for 2 years
Cert. No: 141334



John Balcar
Global Director
Unify Academy

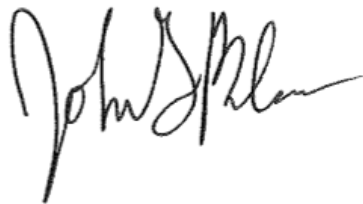
Implementation & Support Expert OpenScape Business

Hoa Nguyen Quoc

has passed a theoretical examination covering the following topics

- OpenScape Business UC system variants
- Voice- and UC feature
- OpenScape Business license concept
- Installation and system startup
- Software update concept
- Backup and Restore
- UC Smart
- Smart Voicemail
- Smart Voicemail Auto Attendant
- UC Suite (UC Booster Card and UC Booster Server)
- UC Suite Voicemail
- UC Suite Auto Attendant
- UC Suite Clients (myPortal, myAttendant, Fax)
- OpenScape Business Attendant
- Networking (Voice and UC)
- Networking with other OpenScape systems
- Least Cost Routing (LCR)

The Implementation & Support Expert OpenScape Business has been awarded.



John Balcar
Global Director
Unify Academy

Cert. No: 141334